

## Terms of use

Welcome to Globicon Terminals. The website is owned by Globicon Terminals, having its registered office at International Cargo Terminal Private Limited, Village – Koproli, Taluka-Uran, Navi Mumbai-410206.

Your use of Globicon Terminal's services and tools are governed by the following terms and conditions ("**Terms of Use**") as applicable to Globicon Terminal's including the applicable policies which are incorporated herein by way of reference. By mere use of the website, You shall be contracting with Globicon Terminals, the owner of the website. These terms and conditions including the policies constitute your binding obligations, with Globicon Terminals.

For the purpose of these Terms of Use, wherever the context so requires "**You**" or "**User**" shall mean any natural or legal person who has agreed to use the services by providing data while registering on the website as Registered User. The term "**Globicon**", "**We**", "**Us**", "**Our**", ICTPL, "International Cargo Terminal Pvt Ltd" shall mean Globicon Terminals.

When you use any of the services provided by Us through the website, you will be subject to the rules, guidelines, policies, terms, and conditions applicable to such service, and they shall be deemed to be incorporated into this Terms of Use and shall be considered as part and parcel of this Terms of Use. We reserve the right, at Our sole discretion, to change, modify, add or remove portions of these Terms of Use, at any time without any prior written notice to you.

You shall ensure to review these Terms of Use periodically for updates/changes. Your continued use of the website following the posting of changes will mean that You accept and agree to the revisions. As long as You comply with these Terms of Use, We grant You a personal, non-exclusive, non-transferable, limited privilege to enter and use the website. By impliedly or expressly accepting these Terms of Use, You also accept and agree to be bound by Globicon's policies including but not limited to Privacy Policy as amended from time to time.

**Refunds or Cancellation Policy**

*Globicon Terminals will not entertain any cancellation under the IRN mandate.*

*Refund policies applicable in the following conditions:*

- a) In case a customer claims a refund, the customer will need to provide all the documentation and justification for the same; basis which management will take a decision and the decision will be communicated to the customer.*
- b) Globicon Terminals offers no guarantees whatsoever for the accuracy or timeliness of the refunds.*